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# Migrating from chaos into consensus

A tale of modernization in three lessons

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## Vision

The world is better with a diversified,  
inclusive, payment ecosystem

Accelerate commerce with an open,  
secure and flexible payment platform  
that welcomes all payment  
participants

## Mission



# Orchestrate and Optimize

## Payments Orchestration

*The process of expanding the reach of a payment stack by assembling all the necessary components to intelligently manage payments and ensure the capture of every legitimate transaction.*



## Payments Optimization

*Payment Optimization aims to improve individual transaction outcomes by deconstructing and analyzing the components of individual transactions.*



# What did we Think our data needs are?



## Application Data

Basic object CRUD that will grow over time but needs to be flexible in what it accepts because we don't know what we don't know



## Vaulted Data

The core of securing payment methods for customers, stored for a 'long time'



## Transaction Data

Records of all customer activity



# What were our **Actual** data needs?



## Application Data

Customer controlled data that configures and enables the payments orchestration platform



## Vaulted Data

Batches of up to date and secured payment methods for bulk and individual operations including data localization



## Transaction Data

Financial transaction data not mixed with an audit log of application events



**Systems are  
collections**



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**System Level Tech Debt is also a  
collection over time**



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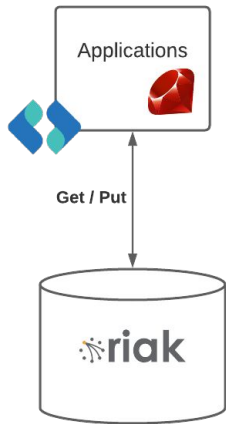
Compounded by the Lindy Effect



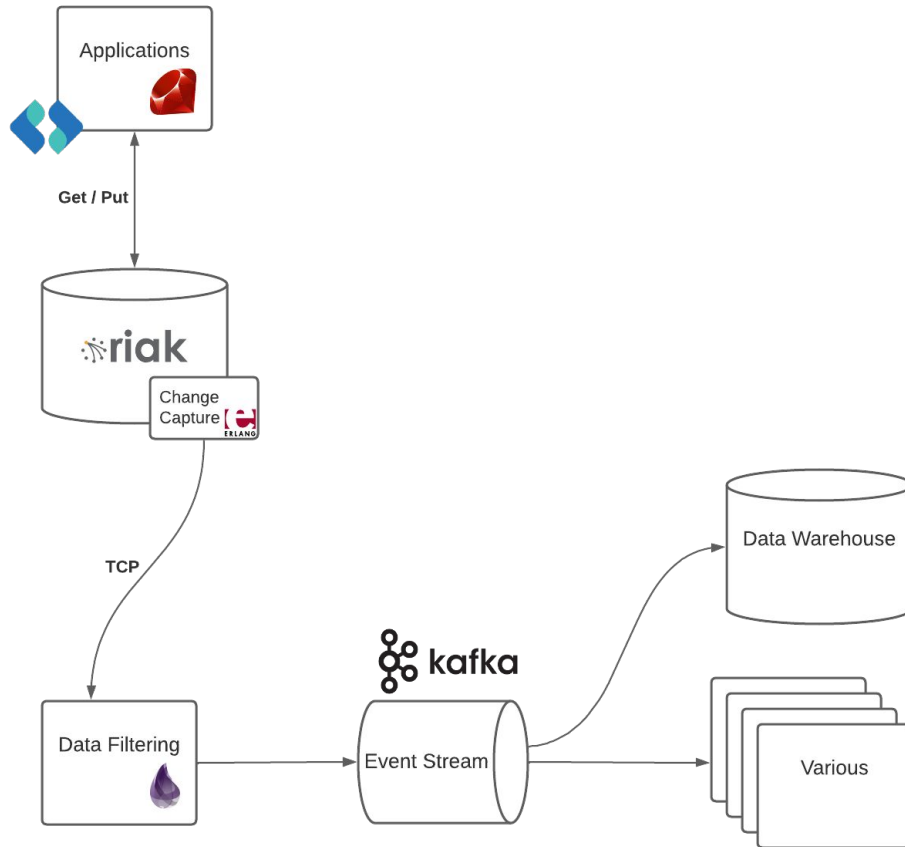


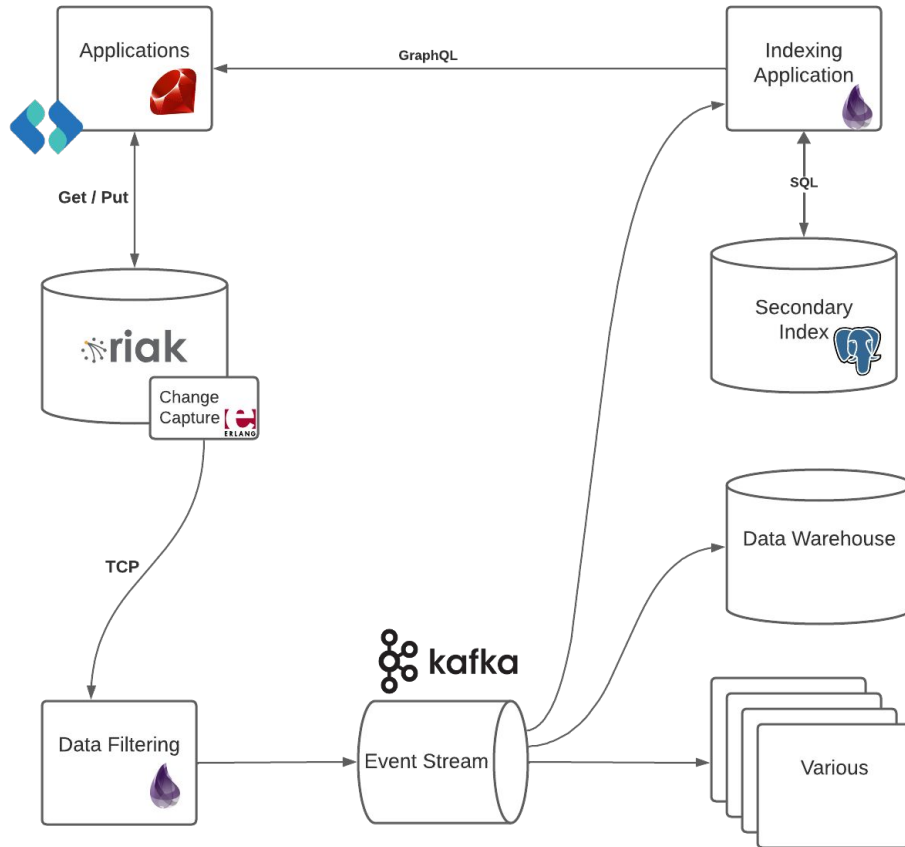
Modernization is a  
responsibility not a  
necessity

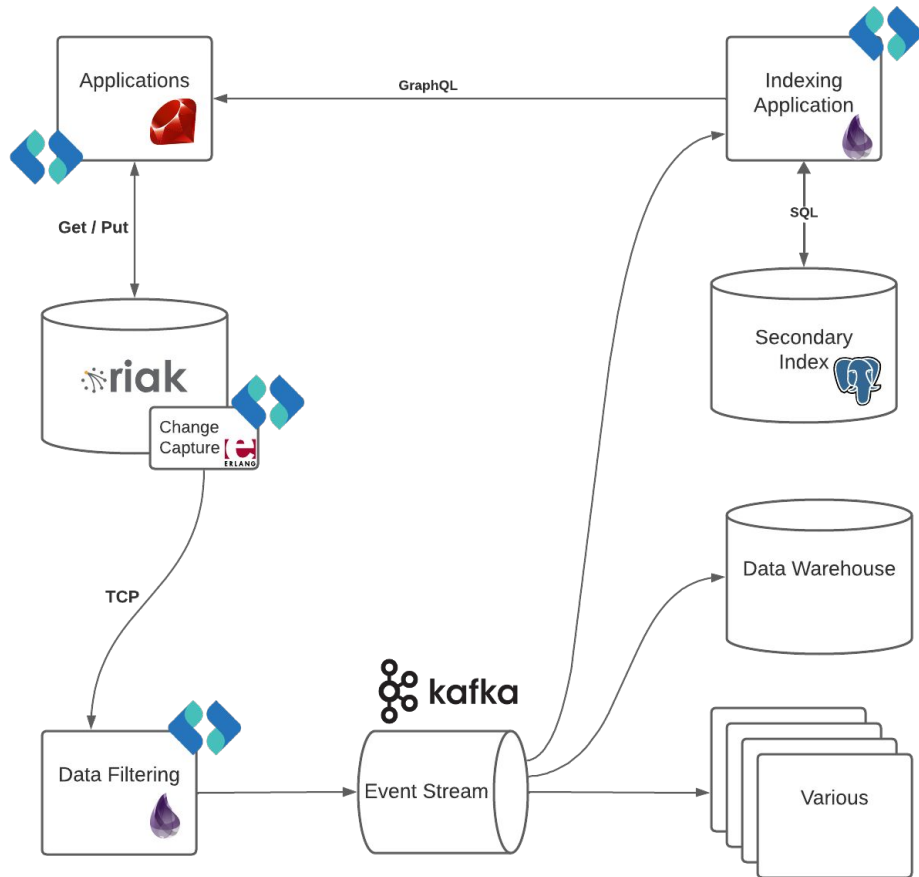


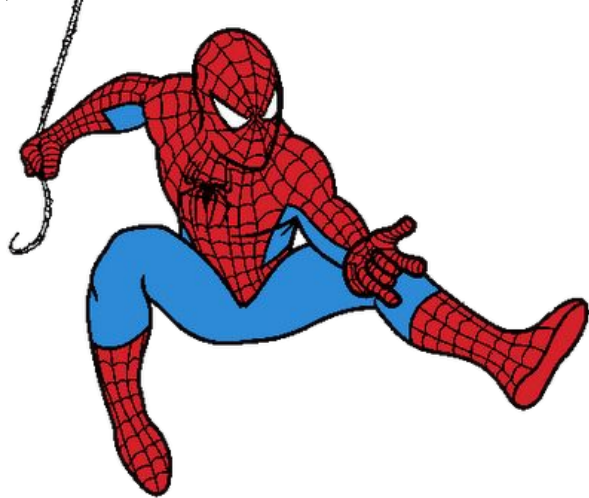




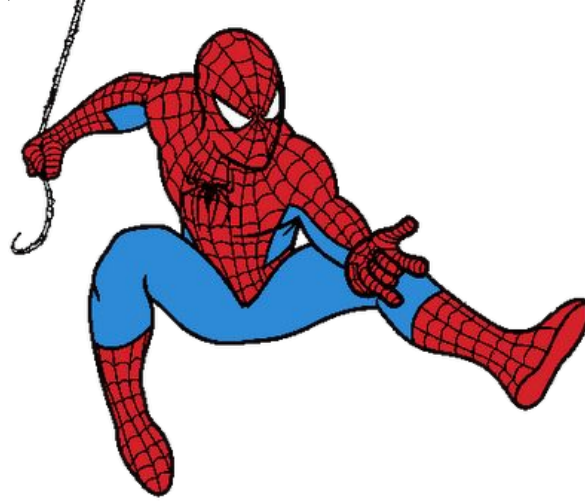






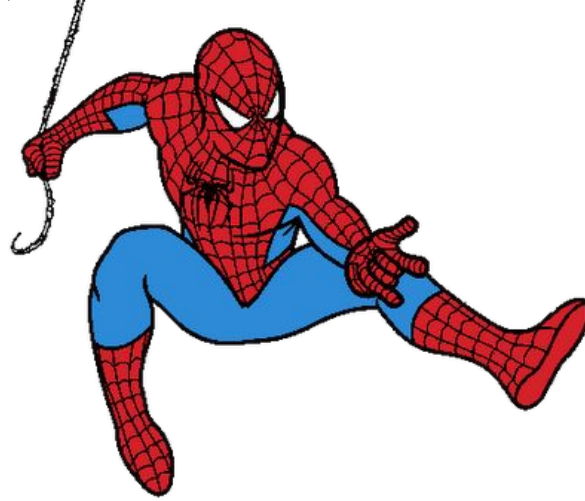


**With great power  
comes...**





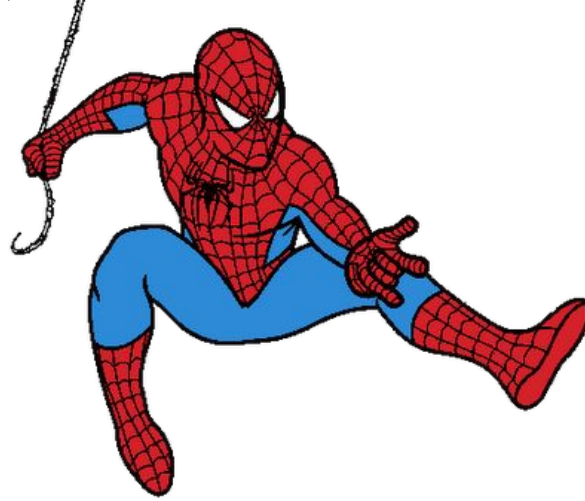
**With great power  
comes...**



**Great on call rotations, operational  
costs, failovers, late nights, burnout...**



**With great power  
comes...**



**Great on call rotations, operational  
costs, failovers, late nights, burnout...**

**But it doesn't have to be that way!**



# Lesson 1

De-risk the migration by taking it slow



## Source of Truth Migration Strategy

Use a migration strategy that allows forwards and backwards data compatibility for de-risking the migration from downtime

This allowed us to migrate even as granular as data by data which gave us great monitoring and rollback capabilities

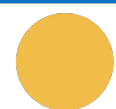
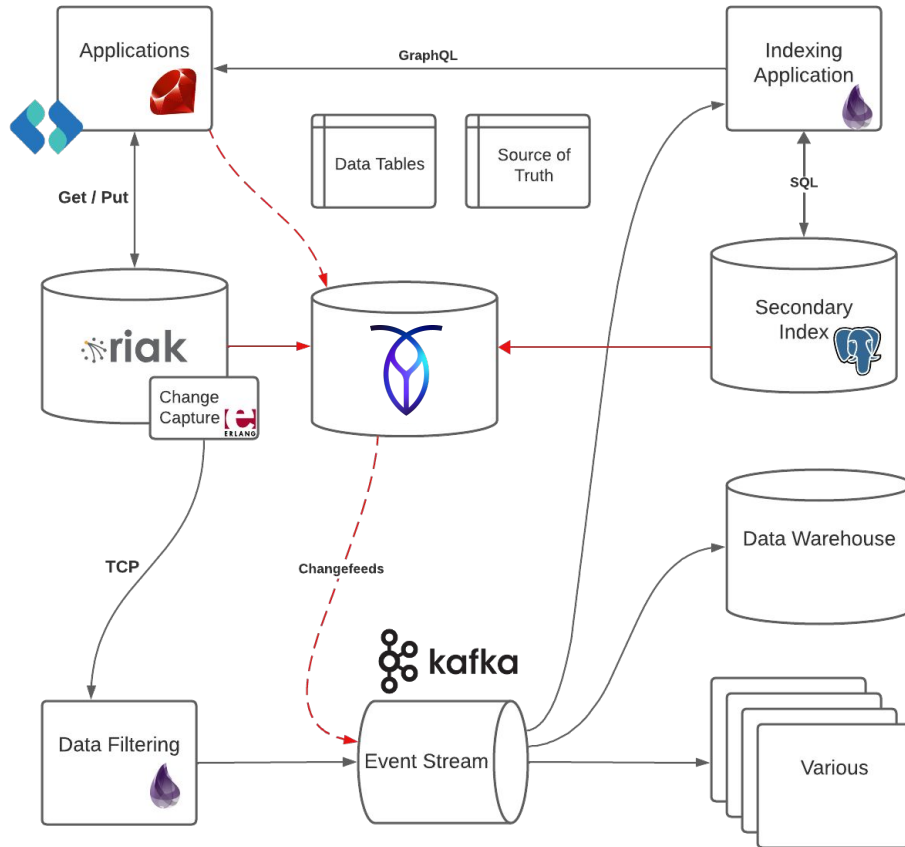


## Let the database manage the IDs

Not all UUIDs are created equal

Letting cockroach manage the PKs provides several technical advantages





# Lesson 2

Don't migrate data which you don't need to



## Know your data

Inefficient data management lead to favoring redaction over deletion which stored lots of unnecessary and unusable records



## Read through migrations

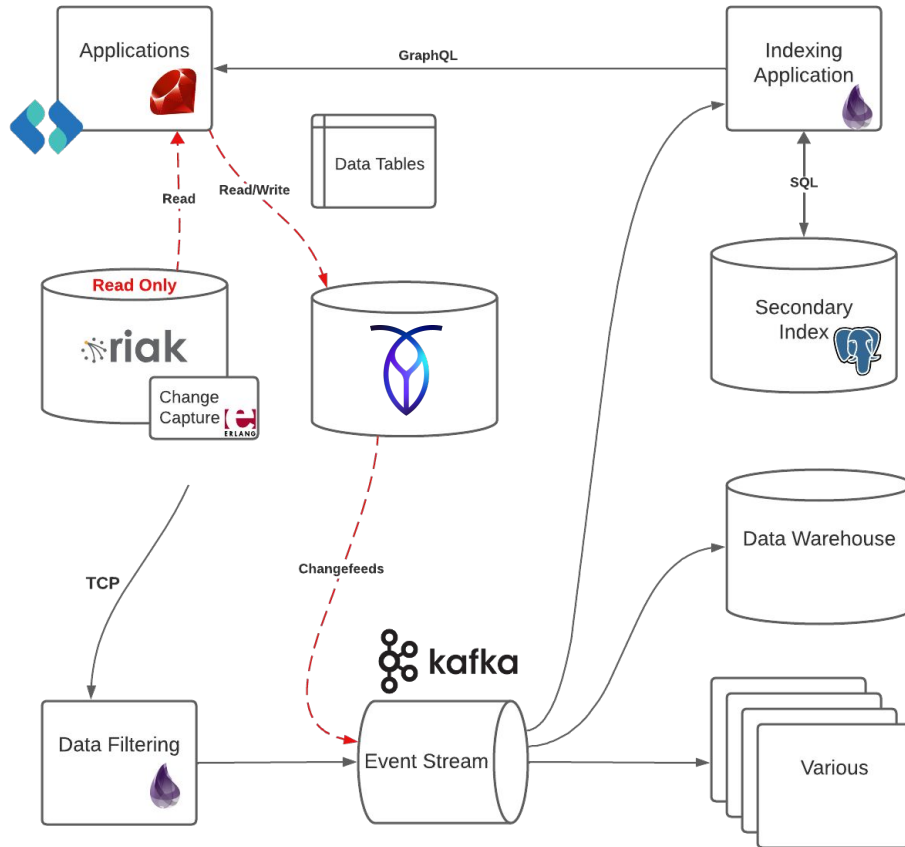
With a read through migration strategy we were able to migrate on demand and lower the risk of the old datastore sooner



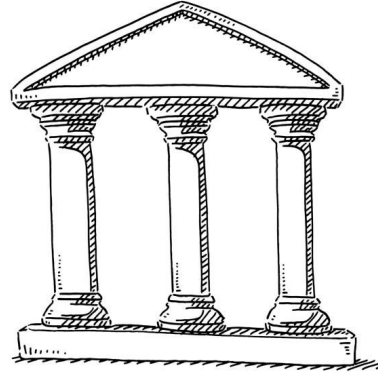
## Use a datastore managed data retention policy

Cockroach gives the power to expire data and flow record of it to secondary systems for appropriate long term storage

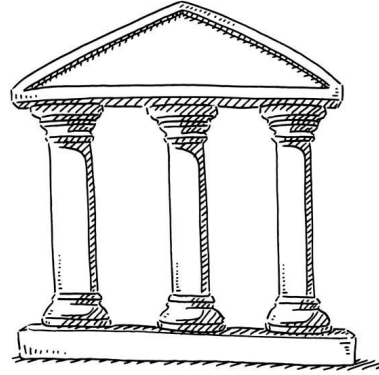




The main thing...



**The main thing...**



**Is to keep the main thing the main thing**





# Lesson 3

Data is an Ecosystem not a database



## Single Responsibility = Simplicity

We had self inflicted split brain caused by conflating various business data needs and data types

Symptoms of this included the continual addition of custom tooling further growing complexity and maintenance

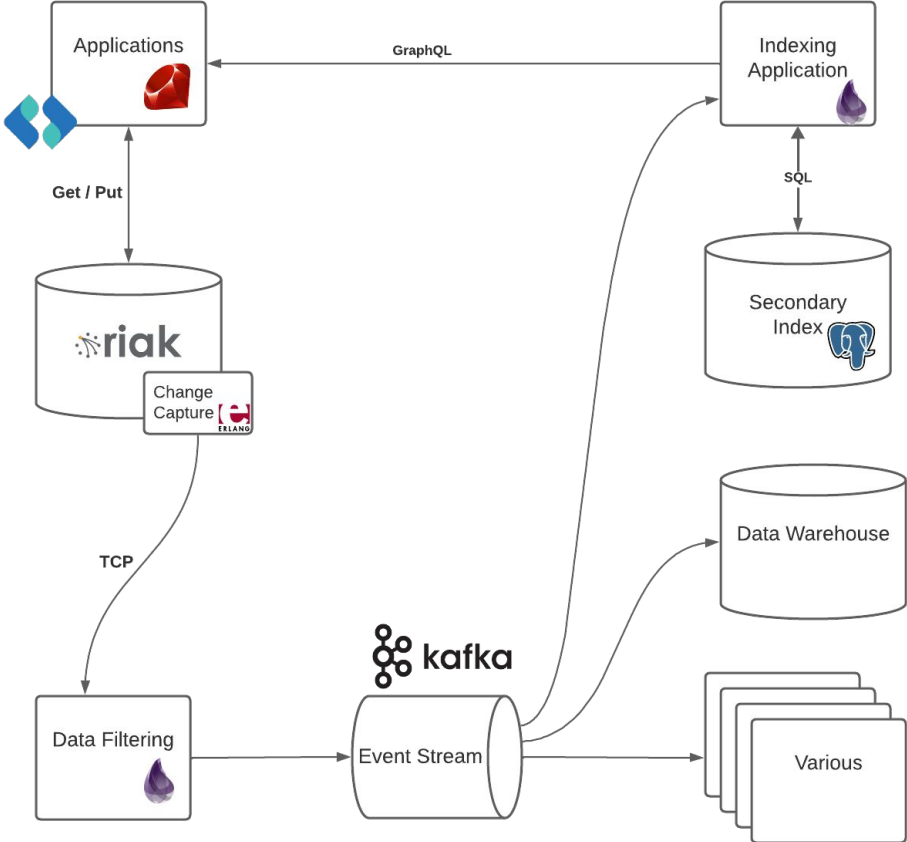


## Use integration tools to unify the ecosystem

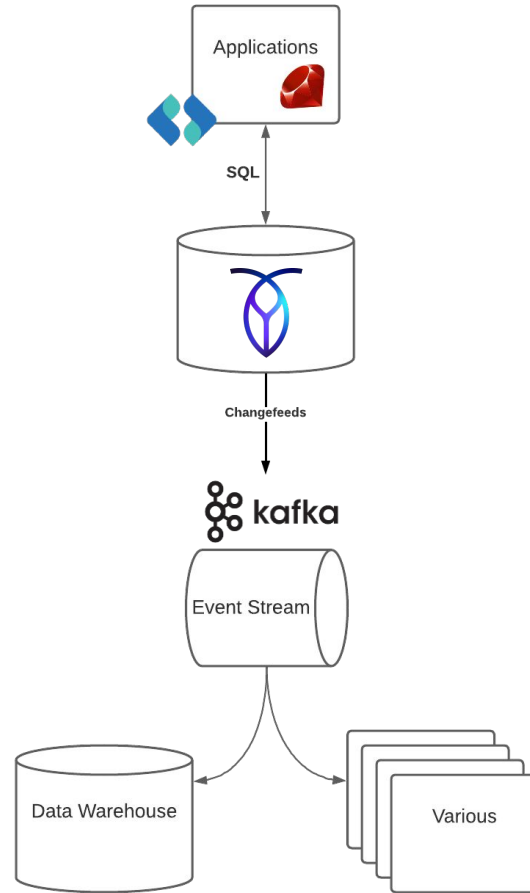
Changefeeds admit that there can exist a larger data ecosystem outside of your primary business application

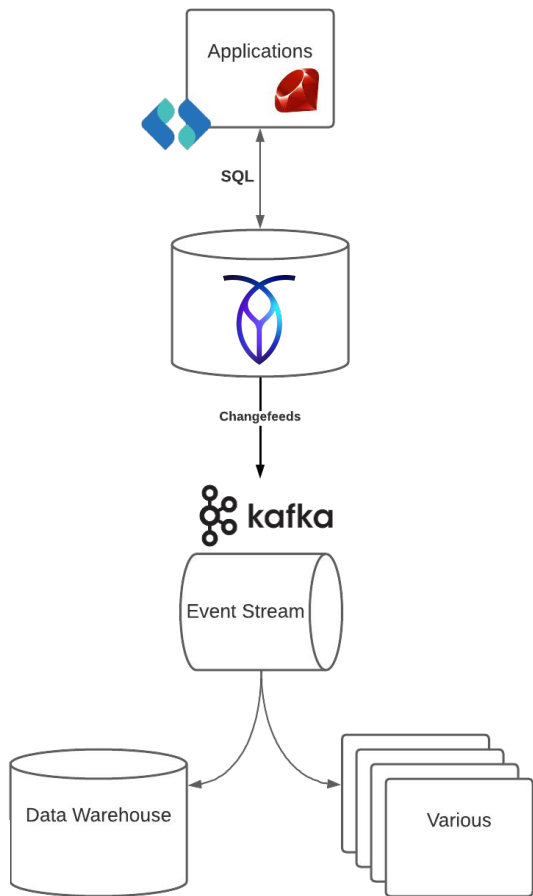


# Before



After





# Migration Project

- Replace outdated datastore
  - Remove data cycle
  - Remove 3 custom codebases, 2 databases, 3 protocols
  - Reduce unusable data bloat
- ✗
- Cloud first data storage approach
  - Common data interface and standard modern record adapter for applications
  - Enable multi-region localization with HA
  - Enable data retention policy
  - Enable batch and bulk workloads
- ✓



Modernization is not a  
spectator sport



Thank You

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